

# **Seasonal Canteen Short Order Cook/Server**

Oakfield Golf and Country Club is an 18 Hole Championship golf course located in Enfield, Nova Scotia. Oakfield was established in 1962 as an inclusive, welcoming and modern country club. The course was originally designed by Robbie Robinson, a Stanley Thompson protégé. The course has sense been renovated by Graham Cooke at the turn of the century. Oakfield is a private golf club with a large membership, modern lifestyle and a member first approach to service.

## **Summary** - Openings for 2 positions

The Canteen Server will be responsible for providing high levels of service to all club patrons by providing prompt service, taking accurate orders, and maintaining a strong working knowledge of all menu items. The Canteen Server will perform service duties in a friendly and professional manner at all times and ensure that the members and their guests have an enjoyable experience.

#### **Job Duties**

- Take food and beverage orders from members and ensure execution
- Serve alcohol.
- Maintain familiarity with the composition of all menu items.
- Serve food and beverages in accordance with company and provincial standards.
- Serve members in a professional, courteous manner.
- Clean designated areas, in accordance with company procedures, including opening and closing routines and following hygiene requirements.
- Ensure that members transactions and charges are accurate in accordance with club procedures.
- At all times be aware of and practice good member service, assisting the guest in any way which does not
  adversely affect other member.
- Be continually aware of and maintain the highest standards of personal hygiene and dress.
- Attend meetings and training courses as required.
- Any other duties as assigned.
- Maintain proper rotation of product in all chillers to minimize wastage/spoilage
- Have full knowledge of all menu items, daily features and promotions

### Requirements

- Must be aged 19+ to serve alcohol.
- Strong customer service experience.
- Highly flexible, with solid interpersonal skills that allow one to work effectively.
- Able to work well under pressure and alone
- Strong attention to detail.
- Able to deal with people sensitively, tactfully, diplomatically, and professionally at all times.
- Professional appearance and manners.
- Strong work ethic and positive team attitude.
- Ability to work cohesively as part of a team

### Compensation

- Wage will be determined by the successful applicant's experience.
- · Golf privileges and discounts
- Proshop and Food & Beverage discounts
- Automatic gratuity program

All interested candidates are asked to forward their resume and cover letter to:

Oakfield Golf & Country Club

Attn: Canteen 6055 Highway #2, Enfield NS, B2T 1C6 rweagle@oakfield.ca nancy.locke68@bellaliant.net

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